

Metz, France



RESULTS

1st technical assistance of the Energy Poverty Advisory Hub 2022-2023

DISCOVER EPAH



September 2022 - June 2023



Energy poverty phase: Diagnosis



Topics: Energy poverty diagnosis

The **Eurometropolis of Metz** and the **City of Metz**, with the collaboration of **GP Conseil** and **Gefosat**, developed a technical assistance (TA) focused on defining a new energy poverty policy for the region.

Objectives

The project's initial goal was to tackle personal data access and management for identifying energy-poor individuals and financing building renovations. However, after a diagnostic phase, the focus shifted to establishing a comprehensive policy involving energy, climate, housing, and social services. The aim has grown further so as to include providing operational recommendations and defining an approach for financing necessary human resources.

Activities & Outcomes

The TA resulted in engagement through **interviews** and a dedicated **webinar** to share information about energy poverty and to identify key targets for an energy poverty policy. The event targeted 55% of tenants, 31% below the poverty ratio. A **briefing on financial tools** for home renovations was delivered. Moreover, the project successfully identified key players in housing and social services and in providing operational recommendations on priorities, governance, and national mobilisation programs.



Challenge

The project faced challenges in the local context, with key personnel changes and an ongoing services merger causing instability. The departure of initial teams and uncertainties hindered the involvement of crucial stakeholders, impacting the efficiency of the TA.



Future

The municipality emphasised the TA's value in **supporting elected representatives in decision-making** and action plan formulation regarding energy poverty.

The TA highlighted the significance of a robust internal department and emphasised the necessity for stable financing instruments, enabling medium to long-term planning opportunities.



EU Energy Poverty Advisory Hub

