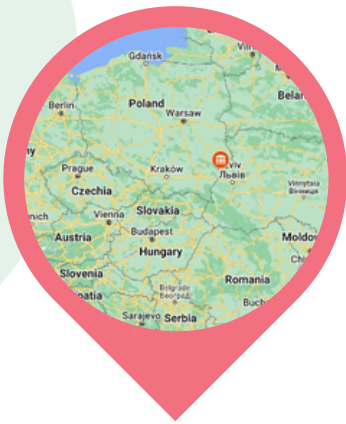


Zamość, Poland



RESULTS

1st technical assistance of the Energy Poverty Advisory Hub 2022-2023

DISCOVER EPAH



December 2022 - October 2023



Energy poverty phase: Diagnosis



Topics: Information and awareness

The **City of Zamość**, in collaboration with the **Polish Network Energie-Cités (PNEC)**, developed a technical assistance to assess and analyse energy poverty in the region and develop a local strategy to mitigate its effects.

Objectives

The technical assistance aimed to help the city assess current conditions, identify data gaps, and develop a methodological approach for collecting this missing data. Moreover, the project focused on analysing data, suggesting local solutions based on successful practices, and integrating the issue of energy poverty into local strategic planning.

Activities & Outcomes

The team conducted a **baseline assessment** covering population characteristics, energy sources, and the profile of those at risk of energy poverty. Workshops led to a methodology for diagnosing energy poverty and a detailed campaign plan. A **leaflet** for distribution in the city was prepared, along with a **mobile app** section on energy-saving tips. A three-phase **roadmap** that guides actions against energy poverty was finalised. Additionally, **2 workshops** were developed to bring awareness on the topics of diagnosis and funding opportunities.



Although the municipality's involvement was only partial, the awareness campaign was effectively executed. It's positive to note that municipal engagement has improved over time.



Challenge

Selecting a suitable date for a resident meeting proved challenging, prompting the decision for city representatives, now with enhanced qualifications, to organise a workshop/community event themselves, utilising materials provided by the expert.



EU Energy Poverty Advisory Hub

