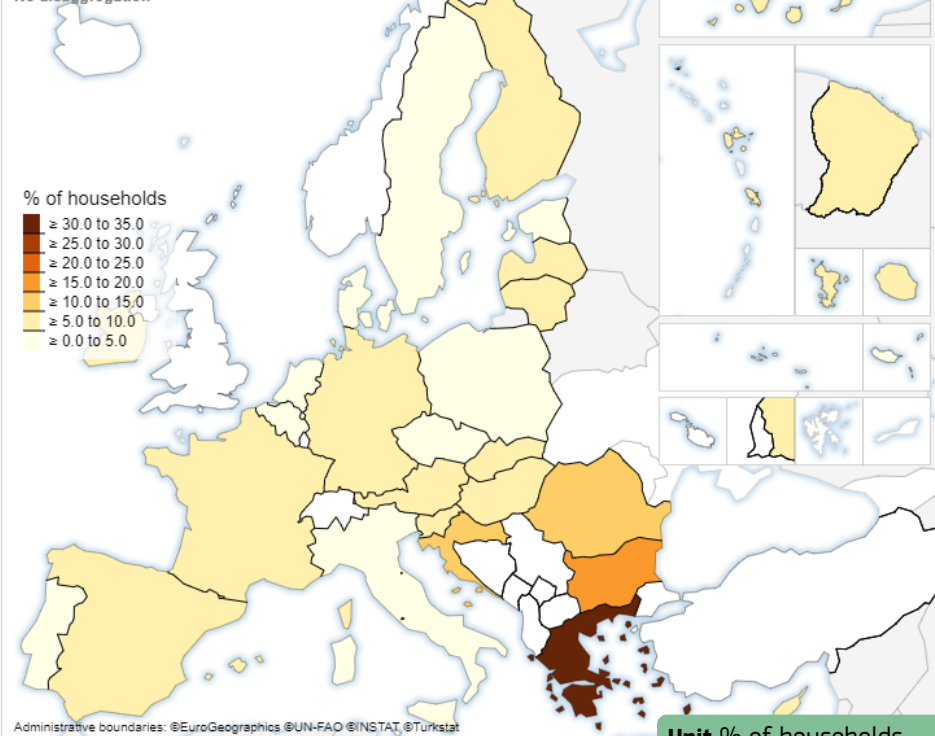


## National indicator - Arrears on utility bills

## Arrears on utility bills

No disaggregation



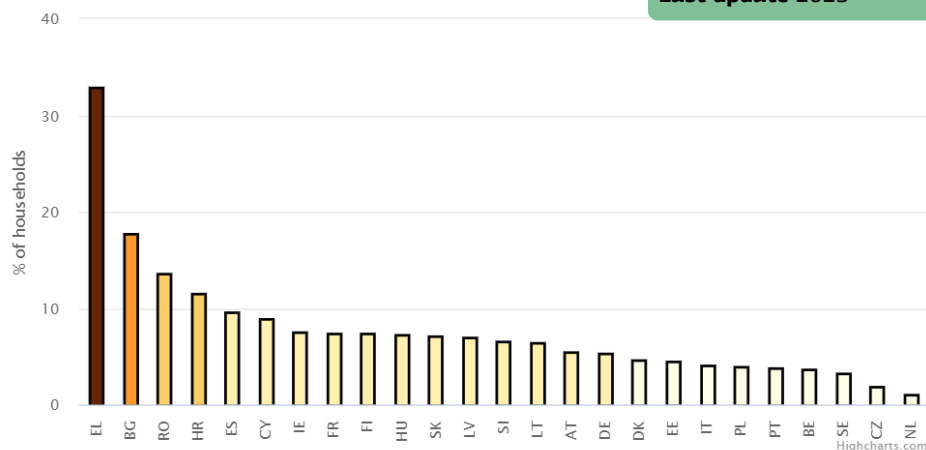
Unit % of households

Source [EU-SILC](#) and JRC

Last update 2023

Arrears on utility bills 2023

No disaggregation



The “*arrears on utility bills*” indicator represents the share of (sub-) population with arrears on utility bills, based on the question “In the last twelve months, has the household been in arrears, i.e., has been unable to pay on time due to financial difficulties for utility bills (heating, electricity, gas, water, etc.) for the main dwelling?”.

## DEFINITION

The indicator is able to capture an important sign of energy poverty: the inability to pay for bills. Even if it is an easily comparable indicator between member states, it contains **limits**:

## LIMITS

- It does not separate energy bills from other basic needs
- It does not provide information on cases of under consumption/ energy self restriction.
- Social tariffs, bill support, personal loans are not considered and can lead to misinterpretation
- The dichotomous results do not capture a range of possible experiences and other fuels use such as biomass.



In 2021, **6.4%** of the **European Union** population presented **arrears on utility bills** ([EUROSTAT, 2022](#)) corresponding to 29.9\* millions of Europeans.

## NUMBERS

\*considering that the European Union population in 2021 was 447.0 million, according to [EUROSTAT \(2022\)](#).



An elderly person only turns on the oil heater at night and only in one room while sitting near it.

## EXAMPLES

A person with a disability that requires the maintenance of a temperature range throughout the day and the use of medical devices that need to be turned on 24 hours.



With the soaring energy prices and cold weather in a given month, the bill was higher than expected, and the household does not have enough money to cover it.

More details and additional insights on the indicator are available in the EPAH report “[Energy Poverty National Indicators: Insights for a more effective measuring](#)”.

