

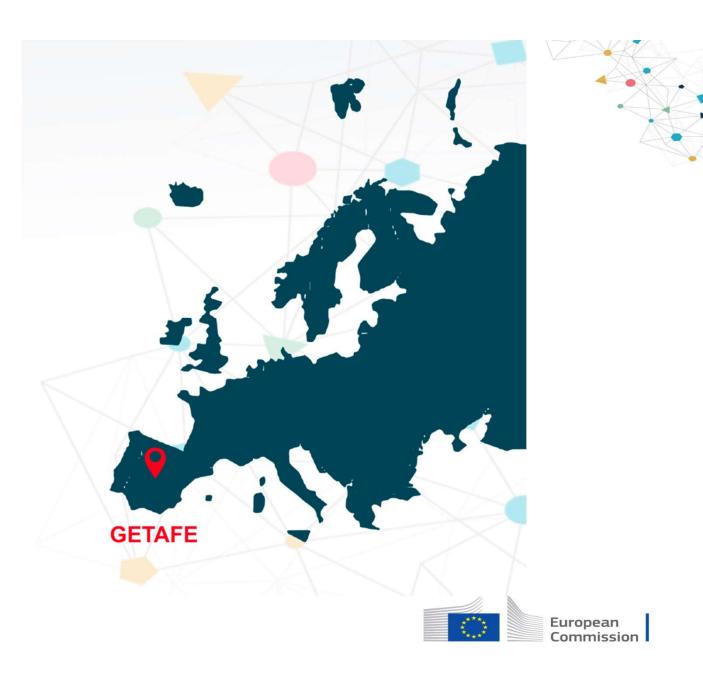
EU Energy Poverty Advisory Hub

Marta Saiz Valverde Public Land and Housing Company, Getafe



GETAFE, SPAIN

"Unlocking potential: New approaches to skills for energy poverty eradication"







TWO NEIGBOURHOODS

MARGARITA Y LA ALHÓNDIGA

Low incomes. Low energy consumption. High energy cost/income ratio. Vulnerable population (elderly, migrant, disabled...)



European Commission



MARGARITAS



2.400 homes





2.700 homes





A. How to improve skills on professionals:

Three principal measures to improve skills of professionals :



1. TRAINING FOR THE CONSTRUCTION PROFESSIONALS

Training Paths. Training based on the most relevant tailor made solutions:

- Thermal insulation in buildings and homes
- Energy efficiency
- Renewable energy
- Window installation









2. TRAINING FOR PUBLIC SERVICE HEALTHY HOMES OFFICE PERSONNEL

The training was provided by each of the project partners in their respective fields of expertise. Record and data management, energy efficiency, energy poverty, and citizen interaction.



3. TRAINING FOR MUNICIPAL OFFICIALS

Training for Municipal Officials on Energy Poverty and Big Data.







B. MAIN SUPPORTS REQUIRED BY PROFESSIONALS

PUBLIC SERVICE HEALTHY HOMES OFFICE

Understanding of energy poverty.

D Offices open to listen the problems of the citiziens, specially within vulnerable people.

The use of the best tools to be more effective and efficient.

Tailor made solutions







PRINCIPAL MILESTONE

PUBLIC SERVICE HEALTHY HOMES OFFICEImage: Link to relate every actor of the Project.

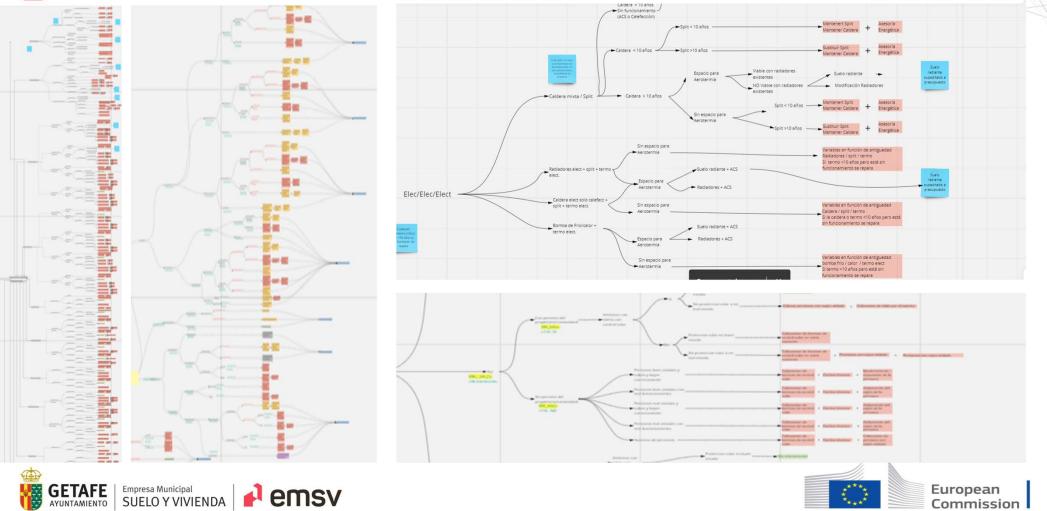
From just an input point to main point of merge of the actors of the project.

The Healthy Homes Office started the project as open to public office and data collection input. But currently the office has evolved as the link for citiziens, data, city council, project partners and tailored solutions. This evolution and important role has been one of the most important milestones of the Project.













EPIU BUILDING



















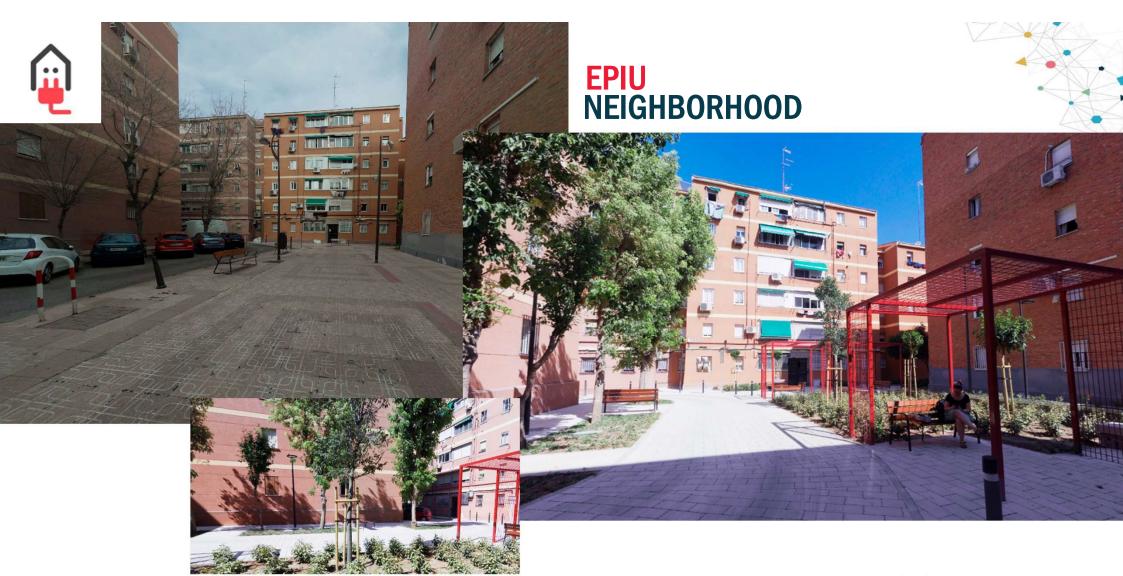
























Dramatic situation of the visited houses





European Commission



New windows, insulation injected into the interior wall cavities, and upgraded and more efficient boilers...

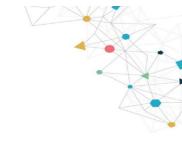








We accompany the most difficult procedures and help elderly and vulnerable people to fill out documentation.



Personalized service

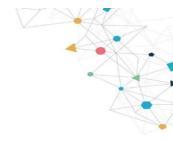








We move around all areas of the city to explain energy poverty and to be able to help as many vulnerable people as possible.



Getting closer to citizens









The more data is collected, the further the intelligent unit will develop, and the more we can help.







Data is also obtained through monitoring and evaluation







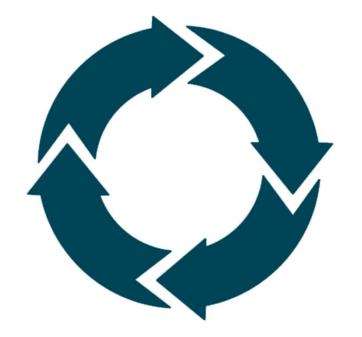
This is just the beginning of an

ITERATIVE

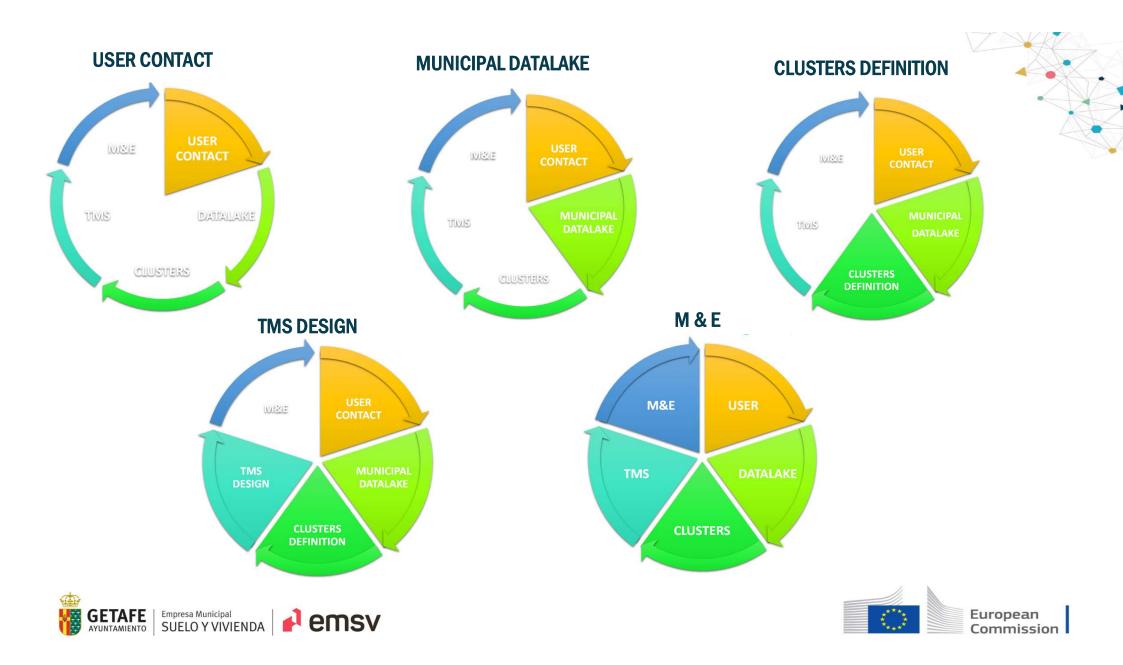
process













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