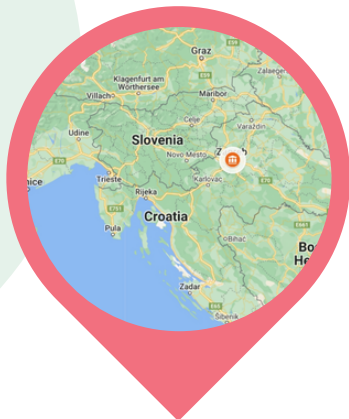


Zagreb, Croatia



RESULTS

1st technical assistance of the Energy Poverty Advisory Hub 2022-2023

DISCOVER EPAH



September 2022 - February 2023



Energy poverty phase: Diagnosis and planning



Topics: Energy poverty diagnosis; Regulation

The **City of Zagreb**, in collaboration with **DOOR**, developed a technical assistance (TA) to create the Energy Poverty Mitigation Programme based on the data and analysis provided by the experts.

Objectives

The project's aim was to **identify energy-poor households** within the administrative area of the City of Zagreb. The gathered data served as the foundation for the City of Zagreb to formulate a comprehensive and inclusive programme that aligned with the analysed needs of its citizens.

Activities & Outcomes

DOOR conducted a survey to **collect data on energy-poor households** in the area, aiming to assist in the development of the city's programme. The survey covered 500 households in the city, and subsequent data analysis was performed. The research assessed the extent of energy poverty and proposed measures for **energy efficiency, renewable sources, and monitoring/improvement.**



These measures can be integrated into future projects or utilised in the Zagreb SECAP revision.

Challenge

Encountering **reluctance from citizens** in Zagreb's neighbourhoods posed a challenge in gathering essential data. Moreover, despite progress, persistent challenges lie in **implementing planned measures and securing funding** for subsequent programme steps once adopted.



The TA showcased how the CSO's commitment can drive political will, fostering an inclusive, bottom-up energy poverty integration within a multi-governance structure.



EU Energy Poverty Advisory Hub

