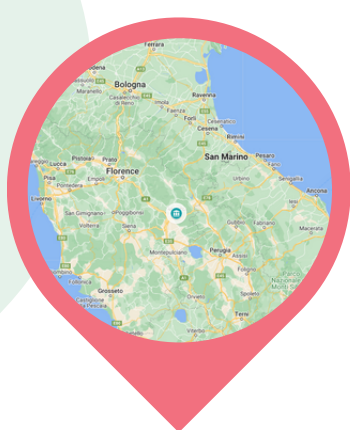


Arezzo Italy



RESULTS

2nd technical assistance of the Energy Poverty Advisory Hub 2023-2024

DISCOVER EPAH



September 2023 - June 2024



Energy poverty phase:
Implementation



Topics: One Stop Shop, Energy Communities

The territory of Arezzo is diverse, ranging from the plains to hills and mountains. The municipality has launched initiatives, such as the 2021-2022 grant for upgrading old heating systems, and is planning a project to establish Solidarity Energy Communities (AR-CER-S) powered by renewable sources to address and mitigate energy poverty, with further developments depending on the upcoming MASE decree on energy communities.

Objectives

The strategic objectives were:

- The **revision** of the social energy community (CER) proposal defining the incentive model.
- **analysis** of local survey
- launch of the **One Stop Shop** help desk in a decentralized way, with **training** and support provided to operators at various host institutions.

Activities & Outcomes

Statistical data on energy poverty in the Tuscany Region show that the phenomenon has less impact compared to the average of Italian regions, and this assessment was confirmed during meetings with stakeholders. **Facilitating knowledge and understanding** of the impacts of energy poverty among stakeholders was a decisive action. Municipal offices expressed their willingness to be involved together with the schools, associations, etc. The interaction between municipal social services and the aforementioned organizations is key to accommodate any analysis interventions and the resulting countermeasures.



The TA helped define the starting status and understand the series of complementary and/or functional steps to undertake, which altered the initial goal

Future

The Administration will fund the following over the next two years:

- The **activation** of a physical help desk
- The activation and support for the **management** of the **social energy community (CER)**

EU
Energy Poverty
Advisory Hub

