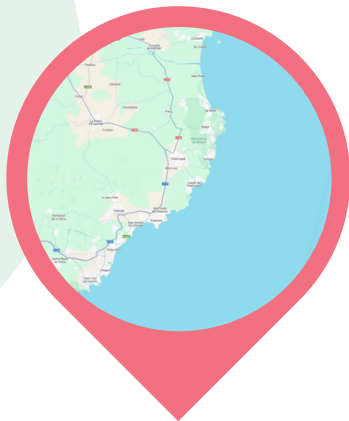


# Baix Empordà Council Spain



## RESULTS

### 2nd technical assistance of the Energy Poverty Advisory Hub 2023-2024

DISCOVER EPAH



September 2023 - June 2024



**Energy poverty phase:** Diagnosis



**Topics:** Information and awareness, social support

At the Baix Empordà Council, three areas manage energy poverty: the Social Action Area provides direct assistance, the Regional Office for Energy Transition handles energy management and PAESC actions, and the Housing Area oversees building rehabilitation aid; while these areas collaborate, optimizing their communication and processes is essential to enhance service delivery to municipalities and citizens.

#### Objectives

The objectives were to diagnose and enhance the energy poverty support system of the Baix Empordà Council by proposing improvements in internal operations, communication, training, and monitoring, while fostering collaboration among municipal and social entities. In addition, communication improvements to better utilise the council's energy poverty services were proposed.

#### Activities & Outcomes

The activities focused on diagnosing energy poverty and developing an improvement plan, which included training for technical and political staff, creating a **database** for relevant indicators, and proposing **operational enhancements** for better service delivery. Key results included increased awareness and understanding of energy poverty, productive planning sessions that fostered trust, and plans for a public presentation to communicate the identified issues and proposed improvements to relevant stakeholders.



The county council provides technical support to 34 of its 36 municipalities on issues of energy poverty, most of which have less than 5000 inhabitants. It is carried out on the municipality or directly in the offices themselves.

#### Future

Direct aid to municipalities is crucial in addressing energy poverty, but **simplifying coordination** among stakeholders is essential to effectively serve vulnerable populations. By enhancing training and awareness, we can better identify and support those at risk, ultimately reducing energy costs and combating the climate crisis.

EQUIPS EFICIENTS - Dades en temps real		
	Potència	Energia
TV	31,2 W	9,9 kWh
Nevera	0,0 W	294,8 kWh
Cuina d'inducció	0,0 W	2,6 kWh
Enllumenat + Endolls	0,0 W	0,6 kWh
Aerotèrmia per clima	389,8 W	59,2 kWh
Aerotèrmia per ACS	1,5 W	44,0 kWh
Extractor Cuina	0,0 W	0,0 kWh

EU Energy Poverty Advisory Hub

