# Eurometropolis of Strasbourg, *France*
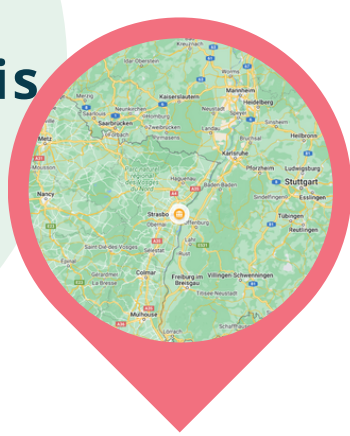


## RESULTS
### 2nd technical assistance of the Energy Poverty Advisory Hub 2023-2024

European Commission

September 2023 - June 2024

**Energy poverty phase:** Diagnosis Implementation

**Topics:** Stakeholder mapping, Indicators

The Eurometropole of Strasbourg, with an energy poverty rate of 20-26% and high energy demands due to harsh winters, is addressing energy poverty affecting nearly 38,600 households. A collaborative city-metropolis approach has revealed that the primary cause of fuel poverty is energy-inefficient housing. Despite existing aid mechanisms, long-term solutions are required, driving the region to accelerate its strategy with support from partners like the Climate Agency and ADEUS.

## Objectives

The strategic objectives were:
• **strengthened the territorial diagnosis** of energy poverty in order to adjust the strategy
• identify **relevant data** to be collected to facilitate the implementation of the "Territoires Zéro Exclusion Energétique (TZEE)"

The technical assistance, using a human-centered approach, has overcome the need for a fully comprehensive quantitative diagnosis, enabling the development of a territorial strategy to combat energy poverty.

## Activities & Outcomes

A comprehensive **stakeholder mapping** was conducted, identifying both internal and external actors. The map includes key information on each stakeholder's core skills, enhancing the municipality's ability to effectively utilize available resources. Additionally, the expert assisted the municipality in developing **energy poverty indicators** to identify households eligible for ongoing programmes. The expert also guided the creation of two 'typical' pathways for the target audience to follow in resolving their energy poverty. These pathways will enable the local government to design and implement effective, impactful actions.

## Future

Strengthening the team will enable the work carried out to be capitalised on, with a view to **plan** and **implement a platform** for combating energy poverty in the region.





EU **Energy Poverty** Advisory Hub

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