

La Palma Spain




RESULTS

2nd technical assistance of the Energy Poverty Advisory Hub 2023-2024

DISCOVER EPAH



-  September 2023 - Mai 2024
-  **Energy poverty phase:** Implementation
-  **Topics:** Social support, vulnerable consumers, coordination

The technical assistance aimed to establish a comprehensive energy poverty care and prevention service for vulnerable households in La Palma, while training social services across the island to effectively address and manage energy poverty.

Objectives

The municipality wished to establish an energy poverty board for better coordination among social services and organizations. A recent study revealed that 28% of households struggle to maintain adequate temperatures and face electric bill delays. La Palma aimed enhance its services and outreach to vulnerable families while collaborating with a new energy cooperative to provide practical energy-saving solutions.

Activities & Outcomes

The activities involved a comprehensive assessment of the Green Office's functioning, culminating in a detailed report outlining its services and operations. Following this, collaborative meetings with La Palma Renewable helped develop a service proposal and a catalogue of services to address energy poverty, which received enthusiastic feedback from municipal representatives. Ultimately, the project aimed to establish a protocol for coordinated action across all municipalities, ensuring efficient energy poverty intervention and monitoring systems are in place for ongoing evaluation and improvement.



Red Cross has offered La Palma Renewable a regular space for the energy advice service in Los Llanos, which demonstrates the collaborative efforts and support from various organisations in the fight against energy poverty.

Future

The municipality wishes to finalise and implement the proposed protocols, ensuring that all municipalities and social services are aligned and equipped to respond effectively.

